



**SCRATCH THE CENTER OF THE FLAME
& LET YOUR FAMILY SNIFF**

**RASQUE EL CENTRO DE LA LLAMA PARA QUE
SU FAMILIA HUELA EL OLOR DEL GAS NATURAL**

Natural gas is odorless. The odor you smell is a chemical we add to natural gas so you can detect even the smallest amount that might escape. Everyone should be able to recognize it and associate it with natural gas.

Natural gas has a safety record we can all be proud of. We are working to keep it that way. Knowing this odor and what to do when you smell it helps keep you and your family safe.

IF YOU EVER SMELL THIS ODOR:

LEAVE YOUR HOUSE...

Do not light a match... Do not turn your lights on or off... Do not use a cellular phone inside the house... Call us immediately from a neighbors house or a cellular phone when you are safely outside the house. We'll have a service man investigate the problem.



**EL GAS NATURAL
NATURAL GAS**

NATURAL GAS IS NOT POISONOUS

It does not contain carbon monoxide, the cause of so-called "Gas Poisoning." However, when burning gas or any fuel, carbon monoxide can be produced by lack of air, improperly working appliances or poor flue conditions. As a basic precaution, be sure that flue connections and venting are always in perfect working order — unobstructed and properly fitted.

GAS IS A MARVELOUS SERVANT

Whether you use it for cooking, to heat water, dry clothes, heat or air-condition your house, natural gas is a marvelous servant, especially when conserved and used properly. Gas is dependable. Natural gas has a safety record that is outstanding. We work constantly to keep it that way.

EL GAS NATURAL NO ES TÓXICO

El gas natural no huele. El olor que usted huele es una sustancia química que añadimos al gas natural para que usted pueda detectar aún la más pequeña cantidad que pueda escapar. Todos deben poder reconocerlo y asociarlo con el gas natural.

EL GAS ES UN AGENTE EFICAZ SEGURO

El gas natural tiene un registro de seguridad del que todos podemos estar orgullosos. Trabajamos para mantenerlo así. Conocer este olor y saber qué hacer cuando usted lo huele, ayuda a mantenerlo a usted y a su familia a salvo.

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**SI USTED HUELE ESTE OLOR: SALGA
DE SU CASA INMEDIATAMENTE...**

NO ENCIENDA UN CERILLO...

No prenda ni apague las luces... No utilice un celular dentro de la casa... Llámenos inmediatamente desde la casa de algún vecino o un celular cuando usted esté a salvo fuera de la casa. Tendremos un especialista para investigar el problema.

**EL GAS NATURAL
NATURAL GAS**

**THE ONLY THING
WORSE THAN
SMELLING IT IS
IGNORING IT**

Natural gas has a built-in odor for your safety. Look inside to learn more.

**LO UNICO PEOR
QUE OLERLO ES
IGNORARLO**

El gas natural tiene un olor incorporado para su seguridad. Mire adentro para aprender más.



Okaloosa Gas District

If you smell natural gas, please call:

850-729-4700

800-239-3878

www.okaloosagas.com



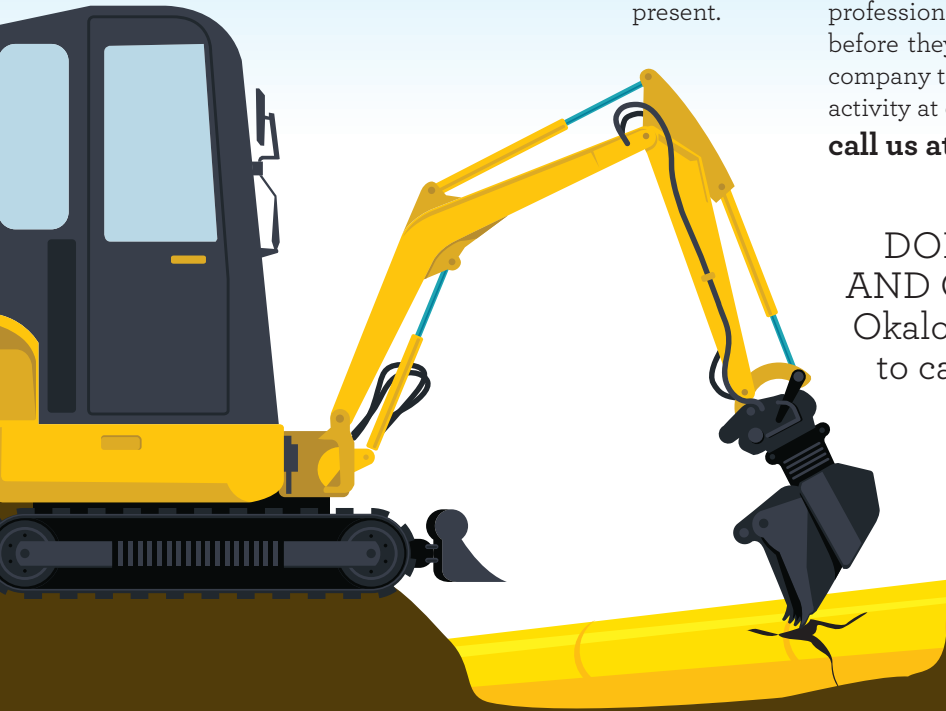
ATTENTION CONTRACTORS

BEWARE! CALL 811 BEFORE YOU DIG! IT'S THE LAW!

OKALOOSA GAS WANTS TO REMIND YOU OF SAFE DIGGING PRACTICES

Okaloosa Gas is appealing to all excavators, including government agencies, construction firms, landscaping companies, homebuilders and land developers, to remind them of safe digging practices. By law, all organizations, individuals and/or businesses planning any digging, ditching, drilling, leveling or plowing must contact Sunshine State One Call at 811 at least 48 hours beforehand. Natural gas pipelines will then be located and marked with bright, highly visible yellow markers, free of charge. In addition, when excavating near a transmission line, a representative from Okaloosa Gas District must be present.

While most transmission pipelines are buried in rural, undeveloped areas, the growing population and expansion have prompted more construction activity in and around these areas. To protect the safety of residents and the environment, and to allow our company to maintain the system, a pipeline's Right of Way (ROW) must be kept clear of trees, buildings and other structures. If any damage to District facilities including nicks, scrapes, gouges, cut tracer wire and undermining of existing facilities, please report the damage directly to the District for investigation and proper repair initiatives. We know that most professional excavators in our community obey the law and call before they dig. These trained professionals can partner with our company to keep our communities safe by reporting any suspicious activity at or near their job sites. If you do notice suspicious activity, **call us at 850-729-4700.**



DON'T RISK FINES
AND COSTLY REPAIRS.
Okaloosa Gas urges you
to call before you dig.



Know what's below.
Call before you dig.

IMPORTANT INFORMATION

Natural Gas Pipelines Near You

Brought to you by:



Okaloosa Gas District

Versión Española:
www.okaloosagas.com/pipeline-safety



**24-HOUR
EMERGENCY SERVICE**

850-729-4700 or 800-239-3878

PIPELINE SAFETY TRAINING

Pipeline Safety Training is available to all public officials, public safety and emergency first responders, excavators and other utility contractors. For more information about seminars and training opportunities, [call Okaloosa Gas District at 850-729-4700.](tel:850-729-4700)

Consumer and public safety information in English and Spanish available online at: okaloosagas.com/safety

ONLINE RESOURCES

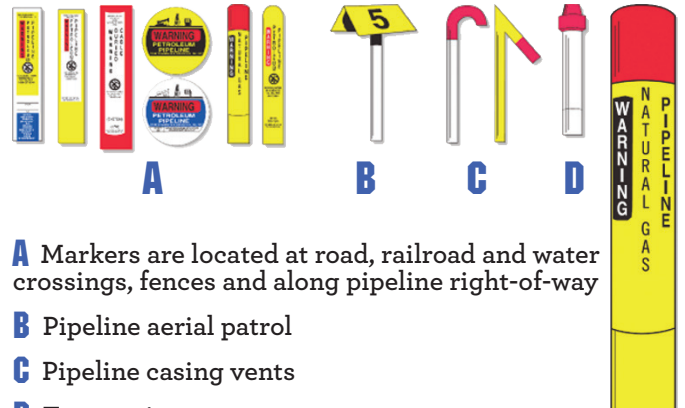
National Response Center: www.nrc.uscg.mil

Federal Office of Pipeline Safety: www.phmsa.dot.gov/pipeline

NATIONAL PIPELINE MAPPING SYSTEM

To identify operators of major gas pipelines in your area and view maps with the general locations of these pipelines, visit www.npms.phmsa.dot.gov

MARKERS INDICATE PIPELINES NEAR YOU



A Markers are located at road, railroad and water crossings, fences and along pipeline right-of-way

B Pipeline aerial patrol

C Pipeline casing vents

D Test station

**FOR MORE INFORMATION, VISIT:
WWW.OKALOOSAGAS.COM/SAFETY**



ATTENTION PUBLIC OFFICIALS, CONTRACTORS, FIRST RESPONDERS

MEETING THE SAFETY EDUCATION NEEDS OF PUBLIC SERVANTS

Ensuring the safety of our community while providing clean, efficient natural gas services has been the utmost priority for Okaloosa Gas since we began in 1953. This commitment, along with a long and effective partnership with public agencies, has allowed Okaloosa Gas to have an outstanding and award-winning safety record. In that regard, we thank you for your continued support and cooperation of our safety program.

Okaloosa Gas District has had a comprehensive

and far-reaching safety education program for public officials and first responders. These training programs continue to be available at **NO COST TO YOU**. Should you be interested in making this safety training available to your department or key personnel, simply contact us at **729-4700**, and we will be happy to schedule this for you at no cost.

Keeping our community safe is our number one priority.



PUBLIC OFFICIALS AND EMERGENCY RESPONDERS PLAY KEY ROLE IN OKALOOSA GAS DISTRICT SAFETY EFFORT

Natural gas is known as one of the safest, most reliable and resilient energy in use today. Over 2.5 million miles of underground pipelines bring natural gas to millions of homes, businesses and industries throughout the United States. From design and construction to operations and maintenance, natural gas pipeline companies and utilities like Okaloosa Gas District set high standards to keep this system incident free. A key component of this safety commitment involves having an emergency preparedness plan in place and partnering with local emergency responders.

When responding to a natural gas pipeline emergency, it's critical that we all work together to keep residents safe, especially since emergency

officials may be the first ones on the scene.

Okaloosa Gas District wants to remind emergency officials of the proper procedures to follow if dispatched to a natural gas leak or incident. Our employees go through rigorous training on both safety inspection procedures and emergency preparedness. We have a plan in place in case of a natural gas incident, and we need our partners and neighbors, including our local emergency officials, to be familiar with it as well.

In the meantime, here are some simple safety do's and don'ts for emergency officials to keep in mind if dispatched to a pipeline incident (keep in mind that these tips are general guidelines and do not replace any steps outlined in an emergency response plan):



- DO**
- Call us at **850-729-4700** if you are the first to respond to an incident
 - Protect the public by evacuating and securing the area and providing traffic control and emergency services if necessary
 - Let escaping gas burn if on fire
 - Use only intrinsically safe equipment
 - Use a combustible gas indicator to determine the location of the leak

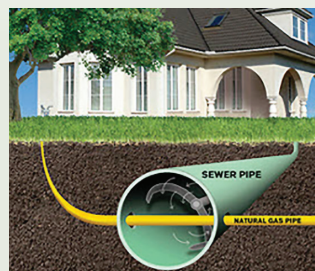
- DON'T**
- Operate any of our pipeline system equipment
 - Turn vehicles or equipment on or off or use a device that might create a spark like a cell phone, flashlight, etc.



PLUMBERS & CONTRACTORS: BE AWARE OF CROSS BORES BEFORE YOU CLEAR

A clogged sewer line outside a home or other building could be caused by tree roots, grease or other obstructions. However, there is a possibility that the clogged sewer line could be a cross bore with a natural gas or other utility line. Before using any mechanical or cutting equipment, Okaloosa Gas recommends using a video camera to inspect the inside of a sewer line to rule out a cross bore with a natural gas line or other utility line. To watch a video and learn more about

natural gas line cross bores and safety tips, please visit www.okaloosagas.com/pipeline-safety



IF YOU SUSPECT A NATURAL GAS CROSS BORE

If you find—or even suspect—that a natural gas line is the cause of a sewer obstruction, contact Okaloosa Gas immediately. We will promptly respond to inspect the situation at no charge.

Call: 850-729-4700; 800-239-3878